

## Advanced Reports module

01

### introduction

**Advanced Reports** module, available for **ProactivaNET® Inventory and Service Desk**, includes operating and information advanced mechanisms, enabling the generation of new reports and metrics adapted to each organization concrete needs:

- **100% web access** to all the reports created.
- **Generation of specific reports** adapted to the concrete needs of the organization.
- **Generation of different kinds of graphics**, which will allow you to show an illustrated information.
- **Export of the reports to different formats**, including Microsoft Word, Microsoft Excel and PDF.

*ProactivaNET® includes a generator of Advanced Reports which will allow to form new reports adapted to the concrete needs of each organization, without the necessity of using external data operating mechanisms, or forming new services or extra components.*

02

### Why an advanced reports tool

#### for ProactivaNET®?

#### ➤ For reducing costs

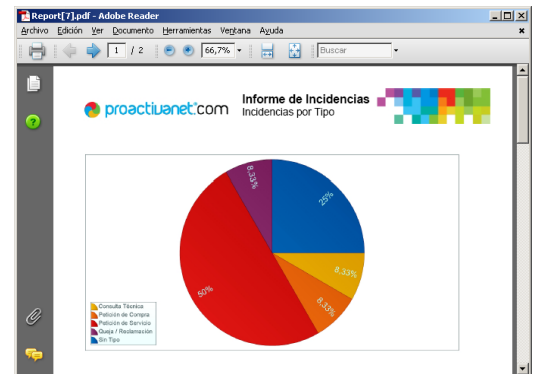
The possibility of parametering the data operating through Advanced Reports completely adjusted to the concrete needs of the organization, decreases the costs of obtaining and processing the information.

#### ➤ For security

Having an up-to-date and detailed information allows to increase the security of the whole web infrastructure, as well as increasing the management of the services offered to the end users.

#### ➤ For efficiency and productivity

Advanced Reports of ProactivaNET® provide a quick an efficiency data operating, affecting directly to the IT departments productivity.



*With the inclusion of the reports generator within the module, you will be able to create new reports including the data and the logo of your organization, aimed to a subsequent use of them through the interface web of ProactivaNET®.*

More information in: [www.proactivanet.com](http://www.proactivanet.com)



➤ Parque Científico Tecnológico de Gijón  
 Edificio I+D, s/n. - 33203 Gijón - Spain  
 Tels. (+34) 985 099 215

[www.espiralms.com](http://www.espiralms.com)



**Espiral MS** is certified by AENOR for the design and development of web applications for systems management.

Our products satisfy the Capability Maturity Model Integrated (CMMI®) Level 2 as certified by the European Software Institute.

**Espiral MS** applies the best practice for IT Service Management and has support staff qualified as ITIL.